

# Guido Grimaldi

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## NETWORK OPERATIONS CENTER DIRECTOR

Solutions-oriented, flexible, and highly analytical candidate possessing 10 years of experience at executive level Information Technology management, with over 20 years of experience in the information technology industry and academia. Senior-level experience in the management of IT teams responsible for local network infrastructures and wide area networks on a global scale. Possesses a broad base of knowledge in a variety of operating systems software, network protocols, contingency planning, and cost recovery. Well-versed in the development of ongoing training programs and system-wide documentation designed to increase efficiency and to reduce downtime. Expert in managing relationships with internal and external stakeholders.

## KEY STRENGTHS

Project Management • Liaison to C-Level Executives on IT policy and issues • Policies and Procedures Development • Technical Documentation • Best Practice Methodologies • Vendor Management • Systems Life Cycle • Backup and Business Continuity • User and Technical Training • Cost Control • Test Case Planning and Execution • Relationship Management

## PROFESSIONAL EXPERIENCE:

**3/1999-9/2009**      **Network Operations Center Director**  
**Fortune Fashions Industries, LLC, Los Angeles, California**

Directed IT infrastructure strategy and supervised staff of seven technicians supporting 500+ computer users for this \$160 million company. Responsible for cabling and network build-out for the 400,000 sq. ft. company campus headquarters, including Cisco routing, switching, and wireless infrastructure for main datacenter, eleven IDF locations, and remote offices. Extended useful life of assets through innovative lifecycle management and redeployment to maximize return on investment. Designed and implemented Wide Area and Virtual Private Networks for multiple international locations, utilizing diverse and redundant WAN technologies to minimize bandwidth costs and maximize reliability. Developed robust disaster recovery infrastructure in co-location facilities utilizing real time data replication for disaster recovery and business continuity. Ensured that daily activities were aligned with corporate priorities and objectives while staying within budget requirements. Provided and managed white-glove IT support for C-level staff locally and at home and remote locations.

**5/1996-3/1999**      **Program Coordinator**  
**UCLA Disabilities & Computing Program, Los Angeles, California**

Provided consultation to UCLA departments in compliance with American with Disabilities Act of 1990 guidelines as related to staff, faculty and students needing adaptive computer accommodations. Coordinated a joint research project with UCLA Medical Center Rehabilitation Department in Computing Ergonomics. Edited and maintained the DCP Websites. Taught classes in voice recognition and learning disability computing techniques. Developed and managed the departmental fiscal budget. Supervised the department staff. Taught students and UCLA faculty adaptive computing technology including mobile computing, speech recognition, speech synthesis. Developed curricula for teaching computing to students with learning disabilities and acquired brain injuries. Researched and developed mobile and desktop computer systems (hardware and software) for persons with learning disabilities, repetitive stress injuries and physical disabilities. Published field research papers. Spearheaded a team for ergonomics in the workforce.

**7/1991-4/1996**      **Assistant Coordinator**  
**UCLA Disabilities & Computing Program, Los Angeles, California**

Provided individual and group consultations and technical support for students, faculty and staff with disabilities. Assisted users with disabilities in the solution of problems relating to computer access and taught the use of computers as compensatory tools. Interfaced adaptive computing technology with microcomputers, mainframes, workstations and local area and campus-wide networks.

**7/1989-6/1991 Adaptive Computer Technician**  
**CSUDH Disabled Student Services, Dominguez Hills, California**

Assisted department directors in the selection and purchase of new computer equipment and adaptive technology. Trained students and staff in the use and installation of software and hardware. Developed a network link to the campus mainframe from home sites for the Chancellor's Office. Taught classes in adaptive computing to disabled students.

#### **CONSULTANT**

**1998-2007 Law Offices of Johnson & Pineda**  
Maintained office network and trained partners in legal productivity software. Assisted in technical evaluation and purchase of legal software.

**1998-2007 California Department of Rehabilitation**  
Evaluated adaptive computer technology needs for Department of Rehabilitation clients. Developed recommendations for adaptive computer equipment purchases in accordance with ADA specifications.

**1997-2006 West Los Angeles Veterans' Hospital**  
Instructed staff in adaptive computer technology skills including voice recognition.

**1989-2004 Long Beach City College**  
Maintained the high-tech laboratories. Instructed students and faculty in adaptive computing technology.

**1997-1998 Nevada Bureau for Services to the Blind**  
Enhanced bureau clients' adaptive computer technology skills. Evaluated computer sensory aids.

#### **PUBLICATIONS**

Microsoft Word 2000, Dr. Alan Roberts and Guido Grimaldi, 123Instructions4 Inc. pub. 1999.

The Internet & Microsoft Outlook 2000, Dr. Alan Roberts and Guido Grimaldi, 123Instructions4 Inc. pub. 1999.

Microsoft Windows 98, Dr. Alan Roberts and Guido Grimaldi, 123Instructions4 Inc. pub. 2000.

#### **ACADEMIC**

**5/1990** Long Beach Community College  
Associate Arts Degree--Information Technology

**5/1988** Long Beach Community College  
Limited Teaching Credential--Computer & Related Technology

#### **LANGUAGES SPOKEN AND WRITTEN**

Fluent in Italian, both common and technical.

#### **DUAL CITIZENSHIP**

United States and European Union - Italian Republic

**REFERENCES PROVIDED UPON REQUEST**